Potential Support Programme for Carers Board – Crossroads Care Project Manager

- 1. Following a meeting with Nadiya Ashraf Lead Commissioner Carers and User Engagement, the work programme below is proposed for the project manager employed by Crossroads Care Bucks and Milton Keynes. The aim is to utilise this time to support the Board's activities. The approximate time available is 1 day per week over 12 months. The Carers Board are requested to review the proposal and agree it with any amendments they wish to make.
- 2. It is proposed the project worker will have this aspect of their work overseen by a small working group to assist and support the work.

Work Programme Item	Activity	Funding	Timing	Evaluation
To work with BCC lead Commissioners to commission an agreed number of moving and handling courses for carers over the next 12 months.	To liaise with Bucks Carers and other interested parties and set up 4 coursers – one every three months for 12 people per course	Funded from project funds already received by Bucks CC	Commencement: February 2013 – Ending December 2013	Evaluated at end of course and 12 weeks after course by questionnaire /telephone survey
Research best practice regarding carers health checks in primary care and develop a proposal for implementing this in Bucks	Work in conjunction with existing work currently being scoped and developed. To offer support as agreed to further this objective.	None required – Funded from project funds already received by Bucks CC	As defined by existing work	To be identified once activities defined.
To deliver a workshop jointly for families and carers which promotes the view that hat family carers should be at the heart of decision making, particularly where capacity is an issue and that the principles of personalisation should	To plan, oversee and deliver the workshop	None required – Funded from project funds already received by Bucks CC	Planning – Jan-Feb 2013 Delivery – April-May 2013	Feedback from attendees
be at the heart of services for both carers, as well as for the people they care for.				

December 2012-December 2013

Work Programme Item	Activity	Funding	Timing	Evaluation
To open a dialogue with the District Councils to establish their housing provision, allocation and support policies in relation to carers and the people they care for.	Stage 1 a. Contact all district housing departments and undertake survey –qualitative and quantitate b. Review best practice whether it can be identified c. Provide summary report Stage 2 Undertake follow-up work as agreed by Board	None required – Funded from project funds already received by Bucks CC	Stage 1: May 2013 Stage 2: By December 2013	Quality of report provided
To review advice and information available to carers around the direct payments process and commissioning.	 Work with local organisations to undertake a qualitative and quantative survey of individuals' experiences. Identify sources of advice and information – locally and nationally. Produce and print a short leaflet for carers re advice sources Produce review report for carers board 	None required – covered by funds already received	Survey – Mar 2012 Leaflet – Jun 2013 Report - June 2013	Quality of outputs

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